



AppleWhite Dental Partners Compliance Program

AppleWhite Dental Partners provides access to high quality, compassionate dental care, insuring all patient rights are acknowledged, respected and the activities related to treatment fulfill the expectations outlined in this Compliance Program.

The AppleWhite Dental Partners Compliance Program has been structured to provide oversight and assistance for the successful compliance of all Federal, State, and Industry laws, regulations and standards in the delivery of quality dental care in all AppleWhite Dental Partner practice locations and corporate operations. The program is all inclusive to personnel, providers and partners.

AppleWhite Dental Partners has employed a Compliance Manager to oversee the development and implementation of the program including policy, procedures and guidelines necessary to assist AppleWhite Dental Partners, its employees and business partners in achieving compliance. Each AppleWhite Dental Partners Practice is also assigned OSHA and HIPAA officers to oversee and assist with that location's compliance.

Compliance Policies and Procedures

The policies and procedures of the AppleWhite Dental Partners Compliance Program have been developed to:

- Strengthen the Management Team's ability to provide guidance and direction to AppleWhite Dental Partners personnel.
- Ensure compliance with the Federal, State and Industry rules and regulations; and
- Accomplish AppleWhite Dental Partners mission to provide quality dental care in safe and healthy environments for both patients and staff.

Compliance with Health Insurance Portability and Accountability Act (HIPAA)

Patient Privacy

Protecting our patient's privacy is imperative to the mission of AppleWhite Dental Partners. While patient information is protected by federal laws and regulations (HIPAA), AppleWhite Dental Partners has taken further steps to assure patient information is respected with privacy and security. All employees received ongoing training on the importance of patient privacy and information security and organizational audits and assessments are regularly completed to self-evaluate the effectiveness of our compliance policies and procedures.

If you have questions regarding the privacy and security program or the use of your personal information, please contact the privacy (HIPAA) officer at the location of your treatment.

Our Notice of Privacy Practices – Frequently Asked Questions

Who is required to follow these privacy practices?

AppleWhite Dental Partners policies and procedures to protect and safeguard patient information will be abided by all members of the workforce regardless of location, hours of operation or employment status.

What information is covered under this notice?

The information covered under this notice may be written, spoken, or electronic in format.

How can AppleWhite Dental Partners use my information?

The law allows AppleWhite Dental Partners to share your health information for routine activities without requiring your permission, such as:

- For treatment
- For payment
- For appointment reminders and communications
- To operate the individual practices and corporation of AppleWhite Dental Partners.

The law allows the use and sharing of your health information without permission for other limited uses, including:

- Public health activities
- Health and safety reasons
- Law Enforcement requests
- Uses and sharing permitted or required by law

What activities require written permission?

Sharing your information with family members, friends or other involved in your care requires your written authorization.

What are your privacy rights as a patient? You have the right to:

- Get a copy of your dental and billing records
- Ask us to change your dental or billing record if you think we have made an error.
- Request a preferred method of contact (phone, text, email)
- Be informed of releases of your health information for reasons other than treatment, billing or healthcare operations.
- Receive a paper copy of our Notice of Privacy Practices.
- Ask us to limit the information we share (note that we may not be able to grant requests beyond what is allowable by law)
- Complain in writing if you believe your privacy rights have been violated.

Links to:

[Notice of Privacy Practices](#)

[Reporting a Concern](#)